

CHEYENNE COMMUNITY TRANSPORTATION SURVEY

Please take a few minutes to answer the following questions about your public transportation needs. Your answers will help identify the transportation needs of Cheyenne residents and will be key input in the 2022 Cheyenne Transit Development Plan. **Thanks for your help! Please complete the survey only once, either paper OR online, by Friday, February 4th, 2022.**

To return the survey, you may:

Fill it out **online** at: <https://www.surveymonkey.com/r/cheyennetransit> or scan the QR code.

Email scanned copy to: LSC@LSCTrans.com

Drop off in person at: Cheyenne MPO Office, 615 W. 20th St., Cheyenne, WY 82001

Mail response to: LSC Transportation Consultants, Inc., PO Box 5875, Tahoe City, CA 96145



Existing Transportation Options

1. Which of the following types of transportation does your household currently use and how often?

	6-7 Days/week	3-5 Days/week	1-2 Days/week	1-3 Days/month	Less than once/month	Never
Your personal vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Borrow a vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ride with a friend/relative	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bicycle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi / Uber / Lyft	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cheyenne Transit Program (CTP)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carpool / Vanpool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Experience with the Cheyenne Transit Program (CTP)

2. If you use CTP, why do you ride? (Please select your top reason.)

- Avoid traffic
 Avoid driving
 No driver's license
 No car available
 Save money/time on parking
 Save money on driving
 More convenient
 For the environment
 Other (Please specify) _____

3. If you use CTP, what is the main purpose of your trip? (Please select one response.)

- Work
 Medical / Dental
 Shopping
 Recreation / Social
 School / College
 Personal Business
 Multipurpose
 Other (Please specify) _____

4. If you use CTP, please rank the following characteristics for CTP services on a scale of 1 (Poor) to 5 (Excellent).

	1 - Low	2	3 - Neutral	4	5 - High	No Opinion
Service Frequency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start Time of Service/ End Time of Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Area Covered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Convenience of Bus Stops	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On-Time Performance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel Time on the Bus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Driver Courtesy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ease in Planning Trip (Schedule, Web, Phone Information)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

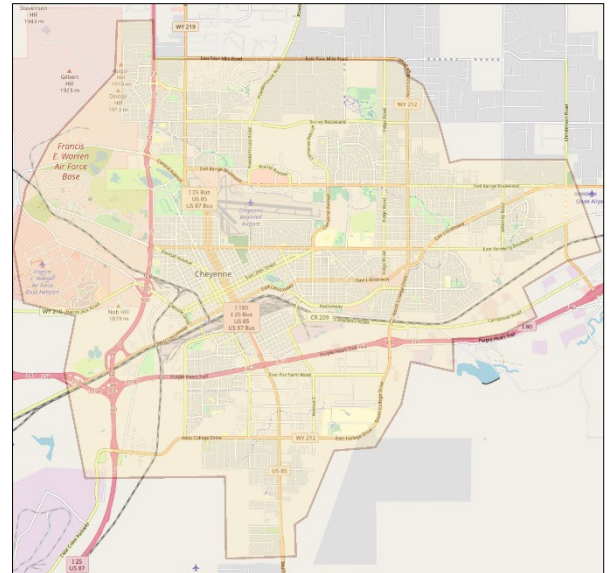
5. If you do not use CTP, why not?

6. What factors would make it more likely that you would use CTP or use it more often?

	1 - Low	2	3 - Neutral	4	5 - High	No Opinion
Resuming fixed-route transit service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More frequent service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More direct service/ Shorter travel time on the bus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expanded service area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If driving my car became significantly more expensive (higher gas prices)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Earlier service hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Later service hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nothing, riding the bus isn't for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



7. Since the COVID-19 pandemic, CTP has been providing curb-to-curb on-demand transit service rather than fixed-route transit service. This map illustrates the service area of CTP's current on-demand service. To use the service, riders can schedule a trip through the Cheyenne Transit app or by calling a scheduler for assistance.



Are there areas outside of CTP's current on-demand service area that you would use public transit to reach?

- No
 Yes, please specify: _____

Transportation Needs

8. Do you ever need a ride and not have one?

- Yes No

a. If yes, to where? Work Medical/Dental
 Shopping Recreation/Social
 School/College Personal Business Multipurpose Other (Please specify) _____

b. If yes, how often do you need a ride and not have one?

- 4-6 days/week 1-3 days/week 1-3 days/month Less than once/month

9. If you or another member of your household currently work outside your home, how do you travel to work?

- (Check all that apply) Drive alone or with family Carpool Taxi Uber/Lyft Walk
 Bike CTP Other (Please specify): _____

10. Do you or a household member who needs transportation have a disability, health concern, or other issue that makes travel difficult? No Yes (please specify – e.g. I use a wheelchair) _____

Demographic Questions

11. What is your zip code? _____

12. What is your age? Under 18 19–24 25–39 40–59 60–74 75 or older

13. Are you: (Check all that apply)

- Employed Full-Time Employed Part-Time Unemployed Disabled Retired
 Student – College Student – High School Other (Please specify) _____

14. What is your total annual HOUSEHOLD income? (Include all income from all household members)

- Less than \$19,999 per year \$20,000-\$39,999 per year \$40,000-\$59,999 per year
 \$60,000-\$79,999 per year \$80,000-\$99,999 per year \$100,000 or more per year

15. Including yourself, how many people, age 10 and over, live in your household?

- One Two Three Four Five Six or more

16. Including yourself, how many people living in your household have a valid driver's license?

- None One Two Three Four Five Six or more

17. How many operating vehicles are available to your household? None 1 2 3 or more

Additional Comments

18. Please provide any additional comments about public transit service improvements you would like to see or any other unmet transportation needs you or members of your household have.

19. If you'd like to receive updates about the Cheyenne Transit Development Plan, please provide your email address: (Your email address will remain confidential and will not be shared)

Thank you!